



## **INDIAN PALMS** *Advisory Council*

**August 10, 2022 @ 6pm**  
**ZOOM Call**

### **MEETING MINUTES**

The meeting was called to order at 6:05 pm.

#### **Attendees**

Robyn Clever (HOA 2), Cam Gaudet (HOA 12), Melaine Timko (HOA 14), Sandra Curtis (HOA 15), Jack Brown (4700), Sandy Stewart (IPCCA), Ken Kempka (HOA 18), Jerry Tack (HOA 5), Don Curtis (IPMA)

Guests in Attendance for presentation regarding changes to garbage collection included Greg Ott, (homeowner), Sara Toyota (City of Indio) and Clara Vera, (Burrtec, Municipal Marketing Manager).

Greg Ott introduced Sara and Clara. They are heading up the implementation of the new trash collection procedures being introduced throughout California due to the passing of Bill 1383.

Sara from the City of Indio is working closely with Burrtec to implement the new trash collection plan. This will be a three bin service. Grey – for regular trash; Blue for recyclables and Green for Organics. There will be a monitoring system to ensure that the right materials get into the right bins. There are two large composting facilities in the valley that will be fully open shortly. City of Indio and Burrtec have a new Franchise Agreement in place to address the new trash collection procedures. The two parties have been discussing Indian Palms and challenges of this implementation in our community due to the different HOA's and different types of residences.

Question: "What exactly is Organics?". It is all food waste as well as garden waste – grass and plant clippings.

Clara from Burrtec has been working with the Sara at the City of Indio to and they have assessed the scope of work at Indian Palms. Clara stressed that getting the information out to the communities and homeowners is something she can help with. She is available to do presentations for individual homeowners. Burrtec has prepared resource kits to assist HOA's and homeowners with the implementation of the new system in their individual HOA's. Burrtec is available and has resources to help with email broadcasts to homeowners, presentations and live demos of how homeowners need to separate trash.

The Goal of Bill 1383: is to have a standardized system throughout California. The colors of the bins is standardized so no matter where you travel in California the trash sorting system will be the same.

Question: If after the new system is in place someone puts out trash bags rather than using the bins what are the consequences? Clara and Sara said that there will be a transition period while everyone is getting used to the new system but eventually there will be potential fines.

Clara emphasized there will still be "bulky item pick up service".

Other comments/questions:

- How do you bill for “walk up service”?
- Challenges with STR’s and guests not familiar with the system. Clara says they have prepared information sheets that landlords can post in their homes and/or distribute to guests.
- Some HOAs (4700) don’t have garages and have limited storage space
- There are some big hurdles to overcome to get this implemented.
- What is the timeline for implementation? Within the next few months – likely October.
- How is the implementation going in other communities? Will Sara and/or Clara have information/guidance based on what they are learning through these implementations

Conclusion: Greg Ott offered to assist any HOA’s/homeowners that have questions. He can be contacted at 760-984-4967 or email [tee2green1004@icloud.com](mailto:tee2green1004@icloud.com)

Clara from Burrtec shared her contact information: 760-674-1031; [cvera@burrtecdesert.com](mailto:cvera@burrtecdesert.com). Clara is available to come and do a presentation/demonstration for HOA’s and their homeowners.

Clara will provide Jerry with information that can go up on the IPMA and IPCCCA websites.

Greg Ott was invited to stay as an observer for the balance of the meeting. Clara and Sara left the meeting.

### **June Minutes**

Jerry Tack moved to accept the June minutes as presented. Robyn Clever seconded the motion. All approved.

### **IPMA Update**

#### **Security Update**

Jack reported that the upgrading of the security access system started at 7:00 am yesterday August 9<sup>th</sup>, 2022. The existing vendor is not an approved Dwelling Live Dealer which has created challenges and the Proptia system that we are moving to is a more integrated solution. We ran into major glitch on Tuesday – lost all internet connections at all gates. Jack spent many hours on the phone with Frontier and internet is now up and running at 3 gates. There was a problem at one gate requiring Frontier to attend and swap out equipment.

We will need to re-issue credentials for those with mobile access. There will be no cost to get the new mobile access.

There will be no security cameras for 7 days. It will take 2-3 weeks to have everything up and running. Security Officers at the front gate are working with and learning the new system. There has been lots of buzz in the community. Jack asked for everyone’s support as we work through the challenges of this major upgrade.

#### **Towing Template Agreement**

Has been distributed to everyone. If individual HOA’s wish to give our security officers the authority to tow, they will need to sign and return this agreement to IPMA. This agreement is an agreement between the individual HOA, IPMA and our Security companies. Currently the security company has the authority to issue citations and most of the time this works to solve the problem. HOA’s can choose to continue this way and handle the towing of vehicles in their specific HOA themselves, however if they wish for the security company to handle towing, they will need to sign the agreement.

#### **Restroom Facility for Vendors**

As resort policies becomes more restrictive, there will be fewer restroom facilities for contractors (e.g. landscapers). Currently 4700 provides a port-a-potty at the end of Odium for their landscape contractors.

This facility is used by many more vendors than the 4700 landscapers. The question was asked if there is an appetite to put a more attractive facility on the property? It disrupts productivity for landscapers if they must leave the property to use facilities. It was acknowledged that this could create other issues, like parking. Agreed, at this time a topic for future discussions. This port-a-potty will likely need to be removed once the new Aspire facility is complete.

### **Landscape Committee Update**

Rhea was not at the meeting to report, however, Jerry reported that work progresses. The ponds have been repainted, pumps are working properly, new plants continue to be installed. The workers are working their way around the perimeter as best they can during the very hot weather.

### **Resort Liaison**

Jerry continues to deal with the resort.

### **Old Business**

#### **Signage**

If you want to update your generic signs around your neighborhood, contact Shelly or Nick and provide them with the details including a good description of exactly where you wish the signs to be installed.

#### **IPMA Website**

This went live yesterday. Question: Do we want to have a list of the IPAC members listed on the website? Yes. Concerns about keeping it current were expressed but Jack indicated that we have a Webmaster who does both the IPMA and IPCCCA website and Marnie will be able to provide the Webmaster with any changes as they arise.

### **New Business**

It was reported that a U-Haul that entered the property, parked on Doolittle and was able to get into a house and clean it out all furniture. There is a police report, and our security does have video footage of the vehicle entering the property. The investigation is ongoing.

### **Next Meeting**

Wednesday September 14, 2022 @ 6pm, via ZOOM

### **Adjourn Meeting**

Jerry Tack moved to adjourn meeting. Sandy seconded. All approved. The meeting ended at 7: pm.

**Respectfully submitted,**

**Jack Brown, HOA 4700 President**

The Indian Palms Advisory Council, is a committee of the Indian Palms Master Association, comprised of the Resort and board members of HOA's, dedicated to improving the quality of Indian Palms life by:

- building community through positive partnerships, communication, and transparency;
- disseminating relevant information,
- working together to propose the resolution of common issues, and
- initiating actions for the benefit of residents and stakeholders.