

Professionally Managed by



*The Coachella Valley's Community
Management Company*

Indian Palms Country Club
Association

68950 Adelina Rd.
Cathedral City, CA 92234
Phone: (760) 325-9500
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February 12, 2018

RE: IPCCCA HOA IMPROVED PATROL AND OVERNIGHT PARKING RULE CHANGES

Dear Homeowner(s):

New street parking rules (Rules & Regulations Attached – Approved 9/11/17) will be in effect for IPCCCA, starting 3/1/18. To summarize:

- **Street parking is prohibited between 1:00 am and 6:00 am.** Please park your vehicles in your garage or driveway during these hours.
- New tow/no parking signage will be installed prior to 3/1/18.
- **Enforcement will be handled by Patrol Masters**, a professional patrol and parking enforcement firm.
 - Patrol Masters will leave citation notices on improperly parked vehicles and will keep complete records on all parking violations (time-stamped photos, vehicle type, license plate numbers, location, similar prior citations, etc.) and report all activities in violation to the IPCCCA Management Company the following day, for Board follow up.
 - **If there are repeated violations, violators will be subject to hearings, fines or towing.** Vehicles parked in prohibited or illegal areas, i.e. in front of fire hydrants, handicapped parking areas with no visible pass etc, will be towed without notice. **Tow and impound fees are the responsibility of the vehicle owner.**
- The IPCCCA Rules provide for a limited number of street parking exceptions to address parking needs of temporary personal houseguests. Please call or email our Management Company, PPM, with inquiries on this (lettie@ppminternet.com – 760-325-9500). Over occupancy is not a valid reason to grant street parking exceptions.
- Homeowners are responsible for all actions of their tenants/renters.

Patrol Masters will also conduct checks on community pools and the Lifestyle Center during certain hours only. They will be available for general calls as well if you need them. You can call 877-648-0602 between the hours of 12:00am – 6:00am, 7 days a week. We hope this will provide some help in addressing overall safety concerns of our residents. In an emergency, always call 911.

Patrol Masters has an excellent relationship with Indio police and its staff is knowledgeable about patrol procedures. Their patrols will offset some of the additional expense IPCCCA incurs during Festivals. Please note: Patrol Masters is employed by the IPCCCA Board of Directors and their services are not available to residents in other HOAs.

Thank you for your cooperation.

Board of Directors
Indian Palms Country Club Association



February 12, 2018

Dear IPCCCA Residents,

Patrol Masters is pleased to announce our appointment as your new Patrol Service effective March 1, 2018. Our patrol officers are educated in the latest methodologies and are trained to conduct thorough inspections as directed by your Board of Directors.

Patrol Masters has earned a reputation for exceptional service, diligent patrol and rapid response times. Our distinctive patrol units, uniformed personnel, effective patrolling techniques and thoroughness during each shift ensures a high security profile, and helps maintain a safe and pleasant environment for you and your family.

The following are some situations in which you may need Patrol Masters assistance:

- To report loud noise, parties, etc
- To report suspicious activities, illegal activities, etc.
- To report vehicles in violation of the IPCCCA parking rules

In case of emergency, please dial 911

Patrol Masters operates at this community between the hours of 12:00am – 6:00am, 7 days a week and is staffed with live customer service representatives to answer all calls. All of our Officers have direct access to our Control Center via mobile on-board computers, cellular and Verizon Digital Network Push-To-Talk (PTT) phones.

Should you have any questions, please feel free to call us at (877) 648-0602, or visit our website at www.patrolmasters.com.

NOTE: If you are cited for a violation, please contact your property management company not our office.

We look forward to working with you.

Sincerely,
Patrol Masters, Inc.

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