

Indian Palms Country Club Association 68950 Adelina Rd. Cathedral City, CA 92234 Phone: (760) 325-9500 Fax: (760) 325-9300

The Coachella Valley's Community Management Company

June 1, 2018

RE: IPCCA HOA PARKING PATROL PROCEDURES & OTHER INFORMATION

Dear Homeowner(s):

Regarding the upcoming street slurry, the Board has suspended citations and towing during this project. This is presently scheduled for Tuesday-June 5, 1:00 am – Friday, June 15, 2018, 6:00 am. This may be subject to change due to weather, etc.

As you are already aware, new street parking rules went into effect 3/1/18, with towing effective 4/1/18. As a reminder the rule is: <u>IPCCA street parking is prohibited between 1:00 am and 6:00 am</u>. Please park your vehicles in your garage or driveway during these hours. We also want to remind you of other overnight parking procedures the Board of Directors has in place:

- Towing may take place after two (2) citations; the third violation would institute the tow.
- RVs can be parked on the street for 1 day (24 hours) at a time to facilitate loading/unloading. This can be done for no more than one day per week, per calendar year.
- Regular citation and towing policies were suspended for the April 2018 Coachella and Stagecoach festival weekends. This is not a standing policy and will be assessed annually by the Board.
- There will be similar special exemptions for the 2018 Thanksgiving Holiday, with no citations or towing from Thursday-11/22/18, 1:00 am Monday-11/26/18, 6:00 am.
- There will also be an exemption for the 2018 Christmas New Year's Holiday, from Saturday 12/22/18, 1:00 am until Tuesday-1/1/19, 6:00 am. Holiday exemptions will vary each year depending on the actual dates of the holidays.
- Each *residence* will have 28 days annually as exemptions (per address) to safe list their vehicles in order to accommodate our residents' particular needs.
- Residents should apply for a safe list exemption directly from Patrol Masters. See attached letter to apply for these exemptions on their website. If you do not use a computer, you can contact them directly for assistance. You will need to have your residence code and vehicle information available when you call. Keep this code confidential and in a safe place for future reference.
- Patrol Masters will also conduct checks on community pools and the Lifestyle Center during certain hours only. They will be available for general calls as well if you need them. You can call 877-648-0602 between the hours of 1:00 am 6:00 am, 7 days a week. We hope this will provide some help in addressing overall safety concerns of our residents.
- ALWAYS call the police if you have an emergency!

Patrol Masters is employed by the IPCCA Board of Directors and their services are not available to residents in other HOAs nor are they affiliated with IPCA (Master Association).

We want to thank everyone who has complied with the new rules. We have received lots of positive feedback.

Sincerely, Board of Directors Indian Palms Country Club Association